GREAT LAKES INSIGHTS NEWS&STORIES





Happy New Year!

Our CEO's Message



Dear Hunt Military Communities Residents, Happy New Year!

Hoping this finds you well after the holidays and ready for 2022. At Hunt Military Communities, this is a time for our teams to reflect on the past year and prepare for what I know will be exciting changes coming for our residents. In 2022, HMC will strive to meet and exceed the

f 🛛 G 😵 🖧 🏛

needs of our residents by focusing on several key areas. Our main area of concern is your Resident Experience and the delivery of service by our team. Focus groups will be utilized at many communities so that we can better understand any perceived shortcomings and actively seek to improve our service to you. We are committed to the long-term health of our communities and by continuing to develop programs and services that benefit our residents, we hope to see our communities continue to flourish. Please stay tuned for updates on these, and other, programs. Again, Happy New Year and best wishes for a happy, healthy, and successful year!

All the best, Brian Stann

Hunt Military Communities President & Chief Executive Officer



January Snowman Building Contest!!

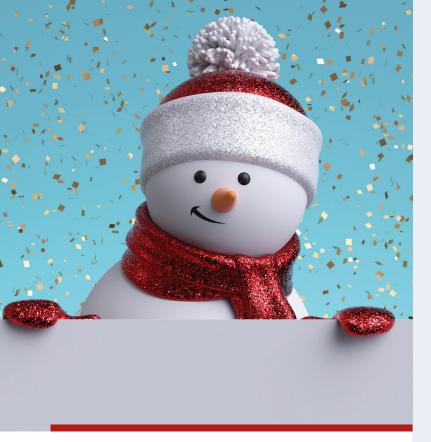
Would you like to build a snowman? If so, this event is for YOU! Be creative!! During the month of January, build a snowman in your yard and send a picture of your creation to greatlakescontact@huntcompanies.com. "Snowman Building Contest" should be in the subject line.

The most creative snowman builder will receive a \$50 gift card and will be posted to our Facebook page for bragging rights! If there is not enough snow in January, contest will be postponed.

Congratulations

Congratulations to Charles McCullough our lucky winner of the candy jar guesses! He won the jar of candy AND a \$50 gift card! We had several lucky winners for our Christmas Raffle! Prizes were a 50" TV, gift cards, Ring Doorbells and Family packs to Launch Trampoline Park! Thank you for participating!!!





Maintenance Reminders

Don't forget that you can put in NON-emergency service requests 24/7 through our Hunt Resident App or the Resident Portal on our website at navygreatlakesfamilyhousing.com.

NOTE: You CANNOT put in emergency work orders on either of these platforms. ALL emergency work orders must be entered via 847-689-4312 and press 1.

Your Furry Family Members!

Is your pet a part of your family? Since they are unable to pick up after themselves, this is your responsibility as their 'human'! Be kind and respectful and pick up after your pets!

- Pick up after your animals.
- Animals must be on leashes at ALL times!
- Animal Control will be contacted for any loose or unattended animals.
- ALL animals must be registered with the office.
- Any unregistered animals are subject to revocation of pet privileges.

Heat Reminder

Please do NOT shut off your heat under any circumstances during the winter months. If you are leaving your home for any length of time, do not shut your heat off or set it below 65 degrees. Leave cabinets open and your faucets dripping and also do not shut off your hot water heater.

RESIDENT SERVICES TEAM

Dominique Castro *Resident Services Specialist* 224-280-4335

Debi Taylor *Resident Services Specialist* 847-473-5221 **Kourtnee Frascona** *Resident Services Specialist* 224-430-3670

Rhonda Peters *Resident Services Specialist* 224-419-9010

Be Aware And Vigilant!

As we close out the holiday season, crimes of opportunity are still occurring. PLEASE do not leave your vehicles unlocked and more importantly, do not leave any personal possessions in the vehicle or in plain view. The recent outbreak, surge not rash of unlawful entry to vehicles is taking place at an increased level as people are leaving cars unlocked with items such as keys, wallets, purses, electronics, etc in plain view. DON'T FORGET to close and lock your garages as well! The North Chicago Police and the Navy Police are continuing extra patrol.





navygreatlakesfamilyhousing.com

f 🛛 G 😵 😓 👜